



I/CAD 9.4 RELEASE SUMMARY

I/CAD 9.4 SUITE WITH INTERGRAPH ONCALL[®], MOBILE CLIENTS & INTERFACES

PRODUCT OVERVIEW & VALUE PROPS

Hexagon Safety & Infrastructure[®]'s Intergraph[®] Computer-Aided Dispatch (I/CAD) is a suite of industry-leading incident management software that features complete, integrated capabilities for call-handling and dispatching, intelligent mapping, field communications, data reporting and analysis, and application integration. I/CAD enhances the quality and availability of critical information, providing a common operating picture for intelligent response.

VERSION OVERVIEW

This quarterly release includes fixes and select customer-driven enhancements:

- I/CAD and interface updates
- Intergraph Mobile for Public Safety working condition improvements
- Rapid SOS workflow improvements
- Intergraph OnCall[®] for I/CAD usability upgrades

I/CAD 9.4 CUSTOMER-DRIVEN ENHANCEMENTS

Starting with I/CAD 9.4, we've replaced the maintenance release delivery mechanism with a quarterly cumulative patch release to eliminate costly upgrades and simplify Global Product Center support.

Cumulative patch releases are heavily vetted to minimize software impact, so applying a fix no longer requires an upgrade process. Patch releases can also include select enhancements, which are optional changes that pose no upgrade impact unless selected by the customer.

The September 2018 release of the I/CAD product suite delivers many new capabilities and enhancements highly requested by customers.

I/CAD & I/CAD INTERFACE PRODUCTS

Customer-driven enhancements to I/Dispatcher, I/Calltaker, I/NetDispatcher[®], Interoperability Framework for CAD, I/Informer, and RapidSOS for I/CAD include:

I/DISPATCHER AND/OR I/CALLTAKER

- Agencies can adjust the size of the GridViewColumn in the SortableListView control.
- Mobile Data Terminal (MDT) unit options are available on the unit properties dialog box.



- Users can check shared crews and add MDT unit comments on the personnel tab of the unit properties dialog box.
- The new paste plain text option allows users to paste text from an external document in the remarks field to remove formatting and enter plain text.

I/NETDISPATCHER

- Users can configure I/NetDispatcher to hide or display styling options in the event remarks section on the event information and event remarks pages.

INTEROPERABILITY FRAMEWORK FOR CAD

Improved Intergraph InPursuit® WebRMS / I/CAD integration with the following upgrades:

- **Disposition Code Agency Filters** – In the IFCADRMSLink product, agency filters allow users to select which events to send and to which RMS agency the events belong. Agencies can also filter events by disposition codes using the DispositionCodes and DispositionCodeExclusive settings in the XML configuration file.
- **New Data Mapping Document** – The IFCADRMSLink product can transfer supported event data from I/CAD to an Intergraph InPursuit WebRMS database. A new IFCADRMSLink I/CAD to Intergraph InPursuit WebRMS data mapping document is now available with the IFCADRMSLink setup.

I/INFORMER

- A new toolbar command sets pin colors to easily identify responses.

RAPIDSOS FOR I/CAD

- RapidSOS for I/CAD can now query the RapidSOS Clearinghouse with the ANI/ALI supplied phone number and automatically returns the location information.

See the full release notes for additional details about I/CAD and I/CAD interface products.

INTERGRAPH ONCALL

This release includes the following usability and configuration improvements for users:

- Easily switch between Intergraph OnCall Dispatcher and Intergraph OnCall Administrator views.
- Log in to Intergraph OnCall with the user's domain credentials.
- Navigate Intergraph OnCall with improved zoom functionality.
- Add map layers to display additional icons with configurable labels, context menus, tooltips, and locations.

- Customize how tabs appear within the callers section of the event panel when using Intergraph OnCall Dispatcher.
- Edit caller information, such as location, name, and source when using UI Editor.

INTERGRAPH MOBILE FOR PUBLIC SAFETY

This release includes the following usability and configuration improvements for users:

- Access context menus in multi-source maps while selecting icons or point features.
- Unit status information colors are now shown on the dispatch report to improve visibility.
- **Transport enhancements** allow agencies to:
 - Receive or record transport priorities.
 - Distinguish between event and transport priority.
 - Easily customize options in Transport > Favorites tab.
 - Transport status automatic comments when entering transport status.
 - Create routes when selecting a destination in the facility input group box in the direct input tab.
- **Keyboard shortcuts & navigation:**
 - New default shortcut keys are available (e.g., use ALT+A to open the admin menu and ALT+F to open the favorites menu).
 - When viewing dispatch and event reports, agencies can now use shortcuts to select report tabs and leverage available commands.
 - When viewing My Inbox messages, agencies can use new keyboard shortcuts for available commands.
 - CAD and multi-map navigation now support shortcuts for map pan and zoom.
- Users can customize the Patrol Dashboard event list like other data grids in Intergraph Mobile for Public Safety (e.g., unit and events monitors).
- A new user history search command is now operating in the Advanced > Query > Other menu. This is useful for agencies with employees who change units multiple times during a shift.
- New hyperlinks are included in query results.
- GPS Comment Interval Setting is now available.
- Agencies can define the time interval in seconds between sending GPS signal strength comments or notifications.
- A warning pop-up can display if a case number already exists for the event when using the Assign Case Number form.

LICENSING & DISTRIBUTION

The following products require a Reprise license in I/CAD 9.4:

- I/Dispatcher
- I/Calltaker
- I/NetViewer
- I/NetDispatcher
- Intergraph Mobile Responder
- Intergraph Mobile for Public Safety
- I/Mobile Data Terminal (I/MDT)
- Intergraph OnCall Dispatcher - Essentials
- I/Page
- I/Informer Server
- I/Tracker
- I/Backup
- I/Map Editor
- I/Map Editor for ArcGIS
- I/CADLink
- Icad_Net (set up license check, not run time)
- Intergraph OnCall Dashboard
- I/Fire Station Alerting
- I/Push to Talk
- Intergraph Communications Controller
- Map Administration Utility
- I/AutoDispatch Server
- Active Fire Station Printing
- Premier Responder I/CAD Interface
- ProQA Paramount I/CAD Interface
- I/FRMS CADLink
- I/Question and Answer
- I/CADLink
- Iexecutive (set up license check, not run time)
- CADDDBM (set up license check, not run time)
- CORE (set up license check, not run time)
- ISM (set up license check, not run time)

ADDITIONAL INFORMATION & RESOURCES

Learn more about I/CAD, mobile, and interface products on the following sites:

SUPPORT SITE

- [Computer-Aided Dispatch \(CAD\) Suite](#)
- [Computer-Aided Dispatch Interfaces \(CAD-INF\)](#)



- [Public Safety Mobile Computing Suite](#)
- [Public Safety Mobile Responder](#)

EXTERNAL SITE

- [Intergraph Computer-Aided Dispatch](#)

Additional licensing resources are available on the [licensing resources page](#).