



Release Summary

I/CAD 9.4 Suite
June 5, 2020

Product overview

Intergraph® Computer-Aided Dispatch (I/CAD) from Hexagon's Safety & Infrastructure division is a suite of industry-leading incident management software. It features complete, integrated capabilities for call-handling and dispatching, intelligent mapping, field communications, data reporting and analysis, and application integration. I/CAD enhances the quality and availability of critical information, providing a common operating picture for intelligent response.

Version overview

This release delivers support for new operating systems as well as database and interface platforms. Also included are critical customer updates and important fixes to the I/CAD suite.

I/CAD 9.4 release details

Customer-driven enhancements

- Support facilities functionality in generic version of I/Mobile Data Terminal (MDT). This allows the use of hospital diversion workflows when a customer uses a 3rd party mobile application with I/CAD.
- **Intergraph Mobile for Public Safety**
 - Support custom sign-on form to record and report on a specific position
 - Ability to save up to 200 messages and delete them
- Improvements to IFCADRMSLINK installation guide

Key platform updates

Operating system

- Supports Windows Server 2019 and Windows Server 2016

Database

- Supports SQL Server 2016, 2017, and 2019
- Supports Oracle 12.2 and 19c

Virtualization

- vSphere ESX: 6.5

- Hyper-V Server 2016

Xalt | Integration

- Build w/current version (Xalt 6.5) and test with latest 32-bit version (7.2)
 - Customers can use Xalt 7.2 as a certified version compatible with I/CAD 9.4.
 - Customers can upgrade without impacting existing Xalt systems.
 - To continue support for customers using Xalt 6.5, newer features in 7.2 will not be leveraged.

Note: I/CAD 9.4 will not support Xalt 8.0 as it does not support 32-bit.

Interfaces

Test with the latest versions of:

- ProQA
 - Premier Responder
 - Zetron - Zetron 25 and 4000
 - Firehouse - ESO 5.0.13.0
 - Westnet - ZIR v8, v10, v11
 - Locution - CADVoice 4.0
 - MCGE (PTT) - MCC7500 v7.15
 - West
 - Vesta
 - ANI/ALI data sources
 - I/Tracker - NMEA, TAIP, OpenSky, BlueTree, Sierra Wireless, OMA/MLP
 - I/Page - TAP, SNPP, SMPP, SMTP, WCTP
- Full details are available in the “[Issues Resolved](#)” document on the Hexagon support site.

Licensing & distribution

New licenses are required for this release. For more information, visit [Licensing Resources](#).

The following I/CAD products require a license:

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- I/Executive (set up license check, not run time)
 - I/Dispatcher
 - I/Calltaker
 - I/NetViewer
 - I/NetDispatcher
 - Intergraph Mobile Responder
 - Intergraph Mobile for Public Safety
 - I/Mobile Data Terminal (I/MDT)
 - I/Backup
 - I/AutoDispatch
 - I/Question and Answer
 - Intergraph OnCall Dispatcher - Essentials
 - Intergraph OnCall Dashboard
 - I/Informer Server
 - I/Page
 - I/Tracker
 - I/Fire Station Alerting
 - I/Push to Talk
 - Intergraph Communications Controller
 - Map Administration Utility
 - I/Map Editor
 - I/Map Editor for ArcGIS
 - I/CADLink
 - I/FRMS CADLink
 - I/TDD
 - Premier Responder I/CAD Interface
 - ProQA Paramount I/CAD Interface

Additional information & resources

Learn more about I/CAD, mobile, and interface products on the following sites:

Support site

- [Computer-Aided Dispatch \(CAD\) suite](#)
- [Computer-Aided Dispatch \(CAD\) Interfaces \(CAD-INF\)](#)
- [Public Safety Mobile Computing suite](#)
- [Public Safety Mobile Responder suite](#)

External site

- [Intergraph Computer-Aided Dispatch](#)