Release Summary
HxGN OnCall® Records
Q1 2020

Product overview

HxGN OnCall® Records from Hexagon's Safety & Infrastructure division provides an enterprise-level records management solution to centrally store and manage extensive volumes of information across a law enforcement agency's operational environment. It features an easy-to-use application accessed via a standard web browser that delivers efficient data collection from the field and enables users to access and evaluate records data anywhere. OnCall Records offers flexible and highly customizable records management that meets unique requirements of single or multiple agencies, provides complete data governance, and is cost-effective to deploy.

Version overview

**The 03.07.2003 release requires a new license.

HxGN OnCall Records
As we continue to improve the OnCall Records user experience, the following is a snapshot of some of the functionality delivered in the first quarterly release of 2020:

- Show cumulative court dates for a booking charge
- Create "at time of" reports for property-to-evidence transfers
- Provide support for record ownership
- Search for child records when searching a master name
- Dynamically calculate bond / bail totals by booking charge
- Add caution code flags on master vehicle index
- Bulk barcode print on transfer to evidence and search results
- Offer jail management enhancements, which include:
  - Global jail log improvements
  - Jail incident appeals process
  - "Keep separate" functionality for individuals
  - Inmate tracking / jail view and cell history sort column capability
  - Jail incident disciplinary report
  - Ability to add activity log to jail Incident
  - Signature capture
  - Check and warning on change of housing parameters

For more information, see the Release Notes.

Licensing & distribution

OnCall Records modules require a Reprise license, which is licensed per number of concurrent users. Premium maintenance is available.

For more information, visit Licensing Resources.

Dependencies & download

HxGN OnCall Records
Reporting features for jail management require SQL Server Reporting Services.

Additional information & resources

Learn more about this release by visiting the support site for HxGN OnCall Records, or our external site.