

## PRODUCT OVERVIEW & VALUE PROPS

Intergraph® Computer-Aided Dispatch (I/CAD) from Hexagon’s Safety & Infrastructure division is a suite of industry-leading incident management software that features complete, integrated capabilities for call-handling and dispatching, intelligent mapping, field communications, data reporting and analysis, and application integration. I/CAD enhances the quality and availability of critical information, providing a common operating picture for intelligent response.

## VERSION OVERVIEW

The September 2019 release of I/CAD 9.4 includes fixes and important customer-driven enhancements in the following areas:


- New simplified user experience (UX) for adding adorned remarks
- Performance improvements for dispatch assigned event display in I/NetViewer® and I/NetDispatcher®
- More flexibility when making personnel updates to units equipped with I/Mobile Data Terminal (I/MDT)
- I/Map Editor – GeoMedia™ and ArcGIS® version support
- Intergraph Mobile Responder® enhancements

## I/CAD 9.4 CUSTOMER-DRIVEN ENHANCEMENTS

### I/ DISPATCHER – NEW SIMPLIFIED REMARKS CONTROL AVAILABLE

Many agencies do not want their dispatchers and call-takers to have full control of styling remarks provided in the original I/CAD 9.4 release.

The configurable, simplified **Remarks** control limits styling to selecting predefined settings.



The **Common** and **Critical** checkboxes are now available to restrict and prioritize the remarks, respectively.

### CUSTOM SUPPLEMENTAL INFORMATION FOR EVENT CHRONOLOGY INSTRUCTIONS

Instructions for adding a custom supplemental table for **Event Chronology** have been added to the CAD System Administrator Help option.

### I/NETVIEWER &/OR I/NETDISPATCHER

To improve performance, lazy loading of dispatch assigned events is available in the **Unit Monitor**. Users can load dispatch assigned events associated with the units by clicking the expand (+) icon in the **Info** column for the appropriate unit.

### I/MOBILE DATA TERMINAL (I/MDT)

Dispatchers now have more flexibility when editing personnel information on units equipped with I/MDT.

### I/MAP EDITOR

- I/Map Editor now supports GeoMedia Professional 16.05.00.
- I/Map Editor™ for ArcGIS® is compatible with Esri® ArcGIS® for Desktop – Standard 10.2.2. In addition, the I/Map Editor for ArcGIS extension is now viable on versions 10.5 and 10.6 of the Esri ArcGIS for Desktop – Standard.

### MOBILE RESPONDER

- Customers can now use SignalR as a push notification alternative to FCM
- AirWatch support is now available for the Android client
- The Mobile Responder web service submits queries to IFCAD, which then sends the query to the backend and returns the response

See the full release notes for additional details.

## LICENSING & DISTRIBUTION

The following products require a Reprise license in I/CAD 9.4:

I/Dispatcher	Intergraph OnCall Dispatcher - Essentials
I/Calltaker	I/Page
I/NetViewer	I/Informer Server
I/NetDispatcher	I/Tracker
Intergraph Mobile Responder	I/Backup
Intergraph Mobile for Public Safety	Intergraph OnCall Dashboard
I/Mobile Data Terminal (I/MDT)	I/Fire Station Alerting



I/Push to Talk

Intergraph Communications Controller

Map Administration Utility

I/AutoDispatch Server

Active Fire Station Printing

I/Map Editor

I/Map Editor for ArcGIS

I/CADLink

Icad\_Net (set up license check, not run time)

I/TDD

Premier Responder I/CAD Interface

ProQA Paramount I/CAD Interface

I/FRMS CADLink

I/Question and Answer

I/CADLink

I/Executive (set up license check, not run time)

CADDDBM (set up license check, not run time)

CORE (set up license check, not run time)

ISM (set up license check, not run time)

## **ADDITIONAL INFORMATION & RESOURCES**

Learn more about I/CAD on the following sites:

### **SUPPORT SITE**

[Computer-Aided Dispatch \(CAD\) Suite](#)

[Computer-Aided Dispatch Interfaces \(CAD-INF\)](#)

### **EXTERNAL SITE**

[Intergraph Computer-Aided Dispatch](#)

Additional licensing resources are available on the [licensing resources page](#).