

PRODUCT OVERVIEW

HxGN OnCall Analytics | Records Essentials is the initial release of HxGN OnCall Analytics capabilities for use with HxGN OnCall Records. It is public safety data visualization and analytics software for evidence-based reporting, crime analysis, and decision-making. Just like the Dispatch options, Records Essentials provides the underlying data warehouse for preparing and delivering OnCall Records data and the data models, reports and tools for client visualization, reporting, and analysis.

VALUE PROPOSITION

HxGN OnCall Analytics | Records Essentials overcomes the challenges of raw, fragmented, incomplete, and incorrect data, providing a solid foundation for accurate and reliable reporting and analysis of HxGN OnCall Records and third-party data. It empowers more staff to run and adapt reports and analyses to solve business problems, freeing analysts' time and eliminating delays. Agencies can also share clear visual insights with the public for greater awareness, engagement, and understanding.

Note: Records Essentials can be combined with HxGN OnCall Analytics | Power Visuals (not included) to deliver even more advanced map- and time-based analysis capabilities.

NEW PRODUCT RELEASES

This release includes one new product: HxGN OnCall Analytics | Records Essentials

[HxGN OnCall Analytics | Records Essentials](#)

HxGN OnCall Analytics | Records Essentials provides essential reporting and analysis capabilities for HxGN OnCall Records customers. It also offers an enhanced alternative to BI Direct for WebRMS.

Features include:

- Reporting web portal
- 16 subject-area data models for ad hoc reporting
- 23 standard reporting templates for use with Microsoft SSRS Report Builder
- 19 standard reporting templates for use with Microsoft Power BI

LICENSING & DISTRIBUTION





HxGN OnCall Analytics | Records Essentials

HxGN OnCall Analytics | Records Essentials uses a core-based licensing model that only applies to the server or virtual machine hosting the data and HxGN OnCall Analytics | Records Data Warehouse. The server or virtual machine used to host the reporting web portal does not require HxGN OnCall Analytics.

From a user perspective, there is no licensing restriction on the number of individuals who can create, run, and/or view reports. It is a node-locked license.

DEPENDENCIES & DOWNLOAD

HxGN OnCall Analytics | Records Essentials

- HxGN OnCall Records
- Microsoft SQL Server 2016 Enterprise SP2 with Software Assurance
- Microsoft SSRS Report Builder
- Microsoft Power BI
- Microsoft Power BI Report Server (included with SQL Server 2016 Software Assurance)

HxGN OnCall Analytics | Power Visuals

- Microsoft Power BI

Note: HxGN OnCall Analytics | Records Essentials only works with Microsoft SQL Server 2016 Enterprise at the moment. Support for Microsoft SQL Server 2016/2017 Standard is on the roadmap for 2020.

ADDITIONAL INFORMATION & RESOURCES

Learn more about this release by visiting the [support site](#), or our [external site](#).